

**Doyle, Dan**

**From:** MacDonald, David  
**Sent:** Tuesday, September 20, 2011 11:46 AM  
**To:** AfterIreneCT  
**Subject:** FW: Irene

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**From:** Cheryl Farrey [mailto:Cheryl.Farrey@greenwichhospital.org]  
**Sent:** Tuesday, September 20, 2011 7:59 AM  
**To:** MacDonald, David  
**Subject:** Irene

Dear Mr. Macdonald,

After being without power for a week in March of 2010 and having to stay in hotels at a considerable cost; we purchased a generator. We had planned a 9 day vacation starting the weekend of Irene. We decided to stay home the first two days to make sure all was well at home. Our power went out at 2:00 am on Sunday. We walked around and saw that a large tree was down a few streets from us, the town removed the tree fairly quickly and since quite a few streets in our area had no power, we thought that it wouldn't be too long for the power to be restored. For that reason, we decided to stay and keep our generator going until power came on and then go on vacation.

Our two biggest complaints are that our power is lost quite often and the other is **lack of information**.

If we had any idea that it would take until Friday evening, we would have left earlier and enjoyed much more of our vacation. We gave up waiting and brought our food to our daughters in Southbury Wednesday night since there was no update at that point even though my husband called numerous times daily and went on to their website just as often to see if there was information.

**Cheryl Farrey**

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before printing this email.

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This message originates from Yale New Haven Health System. The information con

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